

# USER MANUAL

## MODEL:

# ALX-PRO Chemical Allocation Controller

English (Original Instructions) Updated: 02/22/2022



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General



#### **Calibration**

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- All personnel servicing this unit must be familiar with the information contained in this manual. Follow all installation and maintenance instructions.
- Follow safety instructions of chemical manufacturer (SDS).
- Wear proper PPE when working with chemicals (gloves, safety glasses, face shield, etc.)
- Always follow plant and OSHA guidelines.



- Avoid contact of chemicals with skin and eyes. If contact occurs, see SDS sheet for further first aid measures.
- Follow all local codes for backflow prevention when connecting to a potable water supply.
- Disconnect power before servicing equipment.
- WARNING: Severe damage to your facility, or contamination of your water supply, can occur without proper backflow prevention.

READ ALL INSTRUCTIONS BEFORE OPERATING EQUIPMENT



#### Overview

The ALX-PRO offers the highest level control system available to accurately measure, dispense, and record chemical consumption. PRO units allow authorized Users to log in with a 4-digit code or RFID card to reliably dispense chemicals via time or weight-based methods. The 10" touchscreen and stainless steel keypad provide an easy interactive platform, making the dispensing process as smooth as possible.

All PRO systems integrate with the Clean Intel website, an online reporting and configuration dashboard. Its secure connection ensures privacy of all data and allows managers to create new users, monitor dispense permissions, construct chemical application recipes, and more both in the field or on the go.

#### Specifications

• Dimensions: 16" x 14" x 8"

#### Software [V5]

- Maximum number of Users: 500
- Maximum number of Manifolds: 10
- Max number of pumps/chemicals: 32
- Maximum number of Applications: 500
- Maximum Dispense Steps per Application: 6
- Dispense Step time range: 00.1s 99m:99.9s
- Permissions time range: 1-24 hours
- Max Permissions count: 99
- Maximum number of Devices: 16

NOTE: A single CAN-SO-4 counts as 4 Devices.

#### Acceptable Chemical Products

- Acids
- Sanitizer
- Caustics
- Chlorine

#### Terminology

- Users The people who will be using the system to dispense Applications. Up to 999 users can be stored.
- **Permissions** Control the number of times each User can access each Application. Can be disabled.
- Devices The physical outputs and/or inputs that connect to the controller to perform a function. The ALX-PRO is compatible CAN-SO-1 and CAN-SO-4 solenoid valve output devices as well as CAN-SC devices for weight-based applications.
- **Applications** Recipes which determine the type and sequence of Dispense Steps. Up to 999 recipes can be stored.
- **Dispense Steps** Segments of an Application that determine which output Device will be energized and for how long. Each Application can contain up to 6 Steps.
- **Fixed Time Step** Will energize an output Device for a specified amount of time. Reported Step volume must be manually entered.
- **Calibrated Step** Uses Device Calibration to determine how long an output Device should be energized, based on a specified target volume.
- Weight-Based Step Uses Scale Calibrations to determine how long an output Device should be energized, based on weight. Requires CAN-SC device for integration with ALX-PRO.

#### PROTECT THE ENVIRONMENT

Please dispose of packaging materials, old machine components, and hazardous fluids in an environmentally safe way according to local waste disposal regulations.



Please remember to recycle.

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#### Installation Requirements

#### Compressed Air (typical installation)

- Clean, dry air
- 10 CFM (283 L/min) @ 80 psi (5.5 bar) minimum
- 100 psi (6.9 bar) maximum supply pressure
- Recommended regulator setting: 80 PSI (5.5 bar).

#### Water Supply (typical installation)

- Cold Portable Water
- 7 GPM (26.5 Lpm) @ 35 psi (2.5 bar) minimum
- 100 psi (6.9 bar) maximum supply pressure
- Recommended regulator setting: 50 PSI (3.4 bar)

#### **Electrical**

- 110 VAC, 5A, Single Phase, 50-60 Hz
- NEMA 5-15 GFCI Protected Outlet
- Surge suppression recommended

#### <u>Network</u>

- Cat 5e or higher Ethernet cable connection (fieldwired sealed plug included with unit)
- CELL-POE cellular box (sold separately)

#### **NOTE:** A back flow preventer must be installed in the water supply to this unit, per local codes.





#### Mounting Controller

- 1. Determine mounting location, with consideration of the following:
  - User accessibility •
  - Distance to electrical outlet •
  - Distance to Devices/pumps ۲
  - Accessibility to Ethernet •
- 2. Attach the included mounting feet to the controller.
- 3. Securely mount unit to wall using appropriate hardware (not included).



- 4. Plug power cord into a 115 VAC, GFCI protected receptacle.
- 5. Using the included sealed ethernet plug, connect Ethernet (either from the facility or CELL-POE) via Cat 5e cable (or similar).

#### **Connecting Devices**

The following types of Devices are compatible with the ALX-PRO:

- CAN-SO-4: A four output, 3-way solenoid valve pack for controlling 1/2" or smaller AODD pumps and/or air operated valves
- CAN-SO-1: A single output, 2-way solenoid valve for controlling up to a 1" Air Operated Double Diaphragm (AODD) pumps

#### CAN-SO-4









#### **Connecting Devices (continued)**

- 1. Mount and connect Devices in a daisy-chain fashion using the orange M12 cables. They can be installed in any order. (*NOTE:* If purchased as a -KIT, the Devices will be supplied pre-mounted and connected)
- 2. Hand tighten M12 cable connections, then tighten two more clicks using wrenches.
- 3. Plumb compressed air lines and fluid lines for pumps and valves as necessary [see below]



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#### Configuration

#### **General Settings**

1. Login as admin using the keypad or RFID

**NOTE:** Contact Clean Logix for admin setup.

- 1. Press CONFIG on the side menu
- 2. Under the **General** tab, the software version and unit ID can be viewed.
- 3. The following Configuration options are available:
  - **Dispense Permissions:** limit the number of dispenses each user can access per/day or not. Toggle on (to the right/blue) to enable.
  - Max Dispense Time: If enabled, will limit the maximum amount of time (seconds) that an application recipe can be dispensed for. Use the + and buttons or press the entry window to type in a value.

**NOTE:** To avoid ending dispenses early, set the *Max Dispense Time* so that it will not compromise larger dispense Applications.

- **Time Zone:** Identifies Time Zone for operation area. Used in reports and logs.
- Water Flush: If enabled, will allow water flushes for an allotted amount of time. Use the + and buttons or press the entry window to type in a value.
- Water Flush Required: If enabled, requires a water flush between dispense applications to flush manifold and dispense lines.
- Clear All Learned Calibrations: Clears all previously logged dispense calibrations for pump overshoot.





Fig. 7.1: Home screen, Configuration selection





Fig. 7.3: General settings screen

**More Information** 

Please contact Clean Logix at:

(616)-438-9200 or sales@clean-logix.com

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#### Configuration (cont.)

#### Add New User

- 1. From the configuration screen, select Users.
- 2. Click the blue Add New User button to add a new user
  - Name: User name, used in reporting
  - Key Code: 4-digit passcode for login.
  - **RFID:** Optional RFID access. Scan RFID code at unit to enter.
    - RFID cards must be assigned to each user. RFID codes cannot be used between multiple users.
    - *iClass* or *MIFARE* cards will not register

**NOTE:** HID Prox cards are fully supported. RFID cards are availabe for purchase from Clean Logix. Contact us for more details.

- 3. Select the green check mark to save user.
- 4. Sync with Clean Intel Unit must be synced before user is added to list and able to login.

**NOTE:** To edit or delete an existing user log onto Clean Intel.



Fig. 8.1: Admin screen, General selection

Test	ALX-PRO	12:03:22 PM 12/03/2021
	Users	
Bartender adam Stephen W Test Tyler Josh Add New User	Name NewUser Key Code 1357 RFID You can add new users here. If yr you can also add an RFID card to user or keycode once it is made, sync with cleanintel before and a	ou have existing users them. You can not edit a only the RFID. Be sure to ifter creating users.
5		





#### Configuration (cont.)

#### **Pumps**

In order to dispense chemical with the ALX-PRO, the following requirements are necessary:

- Each chemical being dispensed must be assigned to a Pump (i.e. solenoid device).
- Water must be assigned to each manifold that requires water *or* if the manifold flush function will be used.
- 1. From the admin configuration page select **Pumps**
- 2. The left sidebar will display a list of all the available pump solenoid devices.
  - • Green: The device is connected
  - • **Red:** The device is disconnected or not receiving power
  - • Orange: Current selected device.
- 3. Select a pump solenoid device from the list by clicking on it. The following details and options will be available:
  - ID: Solenoid device ID number. This number will be labeled on a corresponding CAN-SO-4 or CAN-SO-1.
  - **Manifold:** Manifold the pump is/will be connected to physically for dispensing.

**NOTE:** Chemicals need to be set up on Clean Intel for selections to be available.

- **Chemical:** The chemical that will be pumped for dispenses using this solenoid.
- Calibration Type: Dispense calibrations for precise measurements.
  - Time Cal: always available
  - Weight Cal: requires scale (see page 13 for more information on calibrations).



# Test ALX-PRO 12:04:15 PM I2/03/2021 Configure, Calibrate, or Prime 5289 ID 5289 Move To 12236 V 5291 ID 5289 Move To 12236 V 5292 ID 5289 Interestinations are required for Calibrated Time Calibrations are required for Weight Calibrated Time Weight Calibrations for Using the pump. 12235 - Water III 5289 12237 Dielete Prime Identify



Configuration

READ ALL INSTRUCTIONS BEFORE OPERATING EQUIPMENT



#### Configuration (cont.)

#### Pumps (cont.)

- Prime: Actively runs the pump for up to 30-seconds, without dispense application selection. Used for initial set up and troubleshooting.
- Identify: Causes light on solenoid device to blink. Do not cause pump to run visual indicator only.
- Move To: Migrates the pump settings to another solenoid device. Pick a selection from the drop down menu, select Move To, and confirm to save changes.
- **Delete:** to remove a pump and its settings select the blue delete button.

# **AUTION:**

When deleting a pump, all calibrations for both time and weight based dispensing will be removed. If the pump device is later re-added it will need to be recalibrated prior to dispensing.

**NOTE:** Deleting pumps should only happen when a device breaks and is replaced. If the device is deleted and reconnected, it will automatically show up in the list of pumps again with no chemical assignments.



Fig. 10.1: Pumps screen, delete selection.



#### Configuration (cont.)

#### **Manifolds**

- 1. From the configuration page select **Pumps**
- 2. The left sidebar will display a list of all existing manifolds.
- 3. Select a manifold from the list to display its details
  - Name: Text identifier for manifold. Used in various configuration and operation screens as well as reports.
  - **Color Selection:** Visual reference for manifold, used in configuration and operation screens. Does not affect performance or functions.
  - **Scale:** For weight-based units only. Identifies whether manifold will use a scale or not for dispenses. Connected scales will appear available for selection.
  - Water Configuration: Identifies whether water is currently connected and configured for a pump on this manifold. Required for water flushes.
  - **Delete:** to remove a manifold entirely select the blue delete button at the bottom right.

#### Adding Manifolds

- Add a new manifold by clicking Add in the Manifolds Settings screen, at the bottom of the manifold list.
- 2. Give the Manifold a name.
- 3. Select the color to be displayed with this manifold.
- 4. If the manifold will use a scale for weight based dispenses, select it from the list.

**NOTE:** If the scale is not listed, it will need to be added and configured (see page 13)

5. When finished, select the green checkmark to save the Manifold and add it to the list.



#### Fig. 10.1: Admin screen, Manifolds selection.







Fig. 10.3: Manifolds screen, new manifold



#### Configuration (cont.)

Before the unit can dispense chemical, each pump must be primed so the chemical fills up the hose to the manifold for accurate dispense volumes.

#### Priming Pumps

1. Ensure tubing and hoses are all properly connected between the chemical container, pump, and manifold.

**NOTE:** Before the pumps start to prime, a solenoid device must be assigned water to that manifold to perform a manual water flush between priming pumps.

- Arrange a suitable contain and ensure the dispense line above or inside it to catch the liquid to measure.
- 3. Navigate to the Pump configuration screen.
- 4. Select the solenoid device for the pump you want to prime.
- 5. Select the Prime button at the bottom right corner of the screen.
- 6. When ready, press the **Start** button to turn the Device output on and begin pumping solution.

# WARNING:

Pressing the START key on this screen will cause the output to turn on and the pump to run! Wear PPE and be ready to contain the flow of chemical in an appropriate vessel!

- 7. When liquid begins dispensing out of the main dispense line press **Stop** to cease pump activity.
- 8. Perform a manual water flush to clean the manifold and dispense line before priming or dispensing another chemical.

Repeat this process for each pump.



Fig. 12.1: Pumps screen, Prime selection.



Fig. 12.2: Start button



Fig. 12.3: Dispense container (shown on ALX Tower)



#### Calibrations

#### Weight-Based Scale Set-Up

Weight-based ALX-PRO models will require their scales to be calibrated prior to use to ensure the best accuracy when dispensing.

- 1. From the admin configuration screen, select **Scales**.
- 2. A list of connected scales will be listed
  - • Green: The device is connected, configured, and ready to be used.
  - *Red:* The scale is connected, but has not be set up.
- 3. Select the scale to calibrate.
- 4. Make sure there is nothing on the scale, then click **Tare Scale**. The scale will be zeroed out.

**NOTE:** If installed in an ALX dispensing tower kit with a scale, ensure the jug trays are empty, properly installed, and nothing is underneath or affecting their contact with the scale.

5. Place a weight, between 10-30 lbs., on the scale.

**NOTE:** The specific weight of this object *must be known and ideally calibrated* for accuracy.

- 6. Using the keypad, enter the weight and click OK.
- 7. With the weight still on the scale, press Measure Now to display a live weight reading.
  - The live reading should match your entered value from the previous step.
  - If it does not the scale must be recalibrated
     Remove all weight from the scale and click
     Tare Scale to start over.

Clean Logix recommends recalibrating the scale every 2-3 months to ensure the best accuracy.





# Test ALX-PRO 12:05:12 PM 12/03/2021 Select a scale to configure.

Fig. 13.2: Scales screen, no selection, 1 un-configured scale

Test	ALX-PRO	12:05:22 PM 12/03/2021
	Select a scale to configure.	
274	Step 1) Tare Scale Finute scale is connected and profile scale.	TARE
	Step 2) Place Weight and Enter Place a wright with a storen outs, enter the value and then press of	lbs 🗸 💌
	Step 3) Measure Now Me With the weight ISE on the scale profile the function weight instance correct:	asure Now t 25.00
	Delete	

Fig. 13.3: Scales screen, scale calibration in progress



#### Calibrations (cont.)

#### Weight-Based Overshoot Calibrations

When dispensing pump overshoot is always possible which may alter your final dispense volume. To help ensure greater accuracy, Weight Calibrations can be entered for each pump to help manage overshoot and provide more accurate dispenses.

- 1. From the admin configuration screen, select **Pumps**.
- 2. Select a configured pump device to calibrate.
- Ensure a manifold and chemical is identified for the chosen pump solenoid devices and select Weight Cal - The Weight Calibration screen will launch.
- 4. Identify settings to calculate:
  - Use Learning: OPTIONAL if enabled, system will auto-log dispense volumes and will auto-calculate overshoot <u>over time</u> for more accurate dispenses. (is not immediate)
  - **GPM:** The estimated gallons per minute measurement of the connected chemistry or solution. May vary depending on viscosity and temperature. Contact your chemical manufacturer or distributor for support.
  - **Pre Act:** The overshot dispense amount (oz), or the amount that continued to dispense after the pump turned off.
- 5. Once entered, select **Calibrate Pre Act**.
- Arrange a suitable container, with accurate volume markings, and ensure the dispense line is above or inside it to catch the liquid to measure.
- 7. Enter the target volume for the dispense.
- 8. Press **Start** to begin dispensing the scale will measure the volume and will stop the pump once the target volume is reached.
- 9. Wait for the dispense to finish.
- 10. Confirm the volume dispensed or alter as needed.

#### Repeat for all other pumps.



Fig. 14.1: Admin screen, Pumps selection





Test	А	LX-PRO	4:04:51 PM 01/27/2022
	Enter Vol	ume To Dispense	
Cal Pump 5289 Use Learning Learning will enable the system to improve dispenses for this	Step 1) E	ter a volume to dispense and then OZ V	ок
pump using historical weight data. Disable to override.       GPM     2.7       Gallons Per Minute rating for this pump. Used before learning has completed.	Step 2)	ress Start ess STMT to begin dispensing via this pungs. The weight free will be measured during this process, so avoid uching the scale.	
This is the volume of chemical (o2) which continues to flow after the pump stops. Enter it manually or press the calibrate	Step 3) V	Vait bit for the dispense to complete and settle. The al offset will be displayed here for you to accept decline.	.00
Calibrate Pre Act		X	

Fig. 14.3: Scales screen, scale calibration in progress

READ ALL INSTRUCTIONS BEFORE OPERATING EQUIPMENT

# Clean

#### Calibrations (cont.)

#### Time-Based Calibrations

Before pumps can perform Time-Based dispenses they will each need to be calibrated for the chemical they will be controlling. Time-based calibration entry requires pump to run and chemistry to be dispensed.

- 1. From the configuration screen, navigate to Pumps
- 2. Select a green, configured pump device to calibrate
- Ensure a manifold and chemical is identified for the chosen pump solenoid devices and select Time Cal
- 4. The Time Calibration screen will appear with 2 calibration point windows.
- 5. Ensure tubing and hoses are all properly connected between the chemical container, pump, and manifold.
- Arrange a suitable container, with accurate volume markings, and ensure the dispense line above or inside it to catch the liquid to measure.
- Press the Update for the first calibration point to add or update the first calibration point. A new window will appear with step-by-step instructions.
- 8. Press **Start** to begin dispensing. The calibration timer will calculate how long the pump runs for.

**TIP:** For increased accuracy, dispense for the shorest amount of time you intend to run this pump for in regular applications.

<u>Ex</u>) if you anticipate the shortest dispense to be 10 sec. long, run the pump for 6 sec.

\rm WARNING:

Pressing START will cause the output to turn on and the pump to run! Wear PPE and be ready to contain the flow of chemical!!











Fig. 15.3: Time Calibration process window - new entry.

READ ALL INSTRUCTIONS BEFORE OPERATING EQUIPMENT



#### Calibrations (cont.)

#### Time-Based Calibrations (cont.)

- 9. Press Stop to cease pump activity.
- 10. Measure the volume dispensed in the container.
- 11. Enter the volume measurement to complete the first calibration point.
- 12. Click **Confirm** to save the calibration value. The screen will return to the main Time Calibration window.
- 13. Select Update on the second calibration to add a second data point.

**NOTE:** Only one calibration point is required to enable Timed Calibrations. Clean Logix recommends having 2 calibration points per pump to ensure accuracy.

**TIP:** For the second calibration point, dispense for the longest amount of time you intend to run this pump for in regular applications.

Example) if you anticipate the longest dispense to be 20 sec. long, run the pump for 25 sec.

14. Press **Start** to begin dispensing and follow the previous instructions to enter the volume.

Repeat this process for ALL pumps (including water) that will be dispensing via time based values.

#### **Deleting Calibrations**

- 1. Select the pump to remove calibration point and open the Time Cal screen.
- 2. Click Clear to remove values for each point.

**NOTE:** Clearing calibrations should be a rare occurrence, but may be required if changes in the plant environment occur (e.g. change in air/water pressure, hose length, pump type, etc). That may affect the speed at which chemical is dispensed.



Fig. 16.1: Time Calibration screen with cleared values.



#### Operation

#### Application Dispensing

- To begin dispensing, log in as a User by either swiping a RFID card or typing their 4-digit passcode to login.
- 2. On login, the Application browser will load.
- 3. Select an application to dispense by one of the following methods:
  - *App Code:* Begin typing in the app's 4-digit code. The browser will begin filtering down the results.
  - *Filtering:* Using the sidebar menu, select the manifold, chemical, and/or location to filter down the results.
  - Browsing: Using the arrow keys at the top of the screen, sift through the application recipes page by page.

Test	ALX-PRO	2:45:48 PM 12/03/2021
Select an applic	ation to continue. Enter code o	r search using filters.
Enter Code:	<	> # =
show only	0001 Bourbon and Gi	
Contains Chemical:	0002 Bourbon Neat	- <b>1</b> - ▲000000 <b>!!</b> )
Dispense Type:	OOO3 Gin/Tonic	14 ▲▲◇◇◇◇◇ 🖣 🕽
Location:	0004 Rum/Cola	14 ▲▲◇◇◇◇◇ 🖣
	0005 Rum/Diet Cola	1ª ▲▲०००० ♥
	0006 Rum & 7up	1º 00000 II

Fig. 17.1: App Selection screen, no filters enabled.

**NOTE:** Application cards will display the code, name, location, dispense type, # of chemicals/steps, and which manifold it is connected to.



- 4. Select the Application to be used the dispense window will launch.
- 5. Arrange a suitable container and ensure the dispense line above or inside it to catch the liquid to measure.

Installation

Appendices

READ ALL INSTRUCTIONS BEFORE OPERATING EQUIPMENT



#### **Operation** (cont.)

#### Application Dispensing (cont.)

- 6. Press Start to begin dispensing.
- 7. When the dispense has completed 3 options will be available:
  - Go Back: Return to Application Browser
  - *Flush:* Perform a water flush (settings configured by admin, see page 7)
  - *Repeat:* Dispense the same application again, immediately.
- 8. Alternatively, press Stop to log out.

#### Manual Water Flush

Manual water flushes can be performed at any time, for any manifold with water connected.

- 1. Select **Water Flush** from the home screen the Manifold selection screen will appear.
- 2. Select a Manifold to flush.

**NOTE:** All manifolds will be listed, regardless of water connection. If a manifold does not have water configured it will display an error message on the top header and not function.

- 3. Press **Start** to open the solenoid valve and begin dispensing water.
- 4. Press **Stop** to cease pump activity and stop flushing water.
- 5. Repeat with other manifolds as necessary or return to the home screen.



Fig. 18.1: Dispense screen - Ready





(log in to continue)		ALX-PRO		10:52:20 AM 01/28/2022
	Water Flu	ish. Select a Ma	anifold.	
	<		>	
	<b>I</b>			
Red	Blue			
5				

Fig. 18.3: Manual Flush Screen

READ ALL INSTRUCTIONS BEFORE OPERATING EQUIPMENT

#### Reporting

#### Syncing to Clean Intel

- 1. To sync information to and from CleanIntel.com, press the Sync button in the bottom right corner of the home screen.
- 2. A data transfer will automatically initiate from the unit to the website and back again through the cellular router.
- 3. The unit will sync up all the data logs of dispenses including:
  - Which users have logged in
  - How much chemical has been dispensed
  - Which applications have been used
  - The time and duration for all dispenses
- If a manager has created a new user, updated the 4. list of chemicals or applications, or added new user permissions on **CleanIntel.com**, the syncing process will update the unit with this new data.
- 5. The unit is configured to sync to CleanIntel.com hourly, so a user will rarely need to manually sync.
- 6. If the syncing fails, ensure the unit has internet connection by checking the network connection method (ethernet, WiFi, or CELL-POE).
  - If configured with a CELL-POE device, check the router's status lights:
    - 4 Solid Bars = Strongest signal
    - 1 Red Bar = Weakest signal

NOTE: Consult the CELL User Manual for additional information or troubleshooting.



Fig. 19.1: Home screen, Sync selection



Fig. 19.2: Sync in progress



Fig. 19.3: Cradlepoint Cell Router connection status lights

Appendices



#### Reporting (continued)

#### History Logs

The ALX-PRO will continually log data, which can be viewed at any time via the Logs section of the admin configuration menu.

- 1. From the configuration screen, select Logs
- 2. Using the drop down menu, select which activity log to view
  - **Dispense History by App:** Date, time, user, and amount for each application recipe. Organized by Application.
  - **Dispense History by User:** Date, time, and application consumption for each dispense. Organized by User.
  - Pump Calibration History: Date, time, user, and data entry for pump calibrations changes (adding, editing, or deleting). Organized by pump solenoid device.
  - All Configuration History: Complete history log of all admin configuration setting changes. Organized by user.
  - Manifold Configuration History: Date, time, user, and data entry for manifold configuration settings (adding, editing, or deleting). Organized by manifold.
  - **Pump Configuration History:** Date, time, user, and data entry for pump configuration settings (adding, editing, or deleting). Organized by pump solenoid device.
  - Scale Configuration History: Date, time, user, and data entry for weigh scale configuration settings (adding, editing, or deleting). Organized by scale.

**NOTE:** Only weight based units equipped with scales will display Scale Configuration History.



Fig. 20.1: Admin screen, Logs selection

Test	ALX-PRO		11:42:02 AM 12/03/2021
	Dispense History by	Арр	
Dispense History by App Dispense History by User Pump Calibration History All Configuration History Manifold Configuration History Pump Configuration History Scale Configuration History Scale Configuration History <b>Tonic 2 Oz</b> New Holland Double Whiskey S	Insperior material of a bar		
$\mathbf{S}$			

Fig. 20.1: Admin screen, Logs selection



#### Troubleshooting

#### Invalid App Code

Cause	Solution
The code typed in does not reference any existing application setup on cleanintel.com.	<ul> <li>Use the application browser to find the correct application.</li> <li>If not available, the application may not be set up. Contact your system administrator for support.</li> </ul>

#### Chemical not assigned to pump

Cause	Solution
A chemical in the application is not assigned to a pump.	<ul> <li>Ensure all solenoid devices have power.</li> <li>Navigate to Pump Configuration and assign the chemical to a device.</li> </ul>

#### All Chemicals not on Same Manifold

Cause	So	lution
The application trying to dispense has multiple chemicals, but not all are assigned to the same manifold.	1. 2.	Navigate to Manifold Configuration screen. Assign the chemicals in the application to the same manifold. (See Page 11).

#### Flush required, no water assigned to manifold

Cause	Solution
Water is not assigned to the manifold that has an	1. Navigate to Manifold Configuration screen.
dispense water flush is required.	of the chemical in that application. (See Page 11).

#### No App Permissions Set Up

Water is not assigned to the manifold that has an application that is trying to dispense, but a post-dispense water flush is required.	<ol> <li>Navigate to Manifold Configuration screen.</li> <li>Assign the water to the same manifold as the rest of the chemical in that application. (See Page 11).</li> </ol>	
No App Permissions Set Up Cause	Solution	Troublech
No permissions to dispense this application have been setup for this user on cleanintel.com.	<ol> <li>Login to Clean Intel</li> <li>Navigate to Users and edit the user's permissions to be able to dispense that application.</li> <li>Sync the unit to push changes to the ALX-PRO</li> <li><u>Alternative:</u> under General Settings select "Don't Use Permissions" (See Page 7)."</li> </ol>	Anondicos

READ ALL INSTRUCTIONS BEFORE OPERATING EQUIPMENT



# Troubleshooting (continued)

#### Too Many Uses

Cause	Solution
The application has been dispensed by that particular user to their max permission level within a 24-hour period.	<ol> <li>Login to Clean Intel</li> <li>Navigate to Users and edit the user's permissions to be able to dispense that application more times within a 24-hour period.</li> <li>Sync the unit to push changes to the ALX-PRO.</li> </ol>
	Permissions" (See Page 8)."

#### Warning: No Calibrations Near Dispense Size

Cause	Solution
There are no calibrations close to the amount of chemical that is attempting to be dispensed.	<ol> <li>Navigate to Pump Configuration and assign the chemical to a device.</li> <li>Select the pump requiring calibration</li> <li>Calibrate a value close to the dispense amount. (See Page 14-15).</li> </ol>

#### Pump Needs Calibration

Cause Solu	ution
The application trying to dispense is time-based and 1. 1	Navigate to Pump Configuration.
needs the pump to be time-calibrated, but the pump	Select the pump requiring calibration and select
is not.	Time Cal.

#### Scale Not Assigned

Cause	Solution
The scale has not been assigned to a manifold in the	Navigate to Manifold Configuration screen and assign
Admin screen.	the scale to the manifold. (See Page 11).

READ ALL INSTRUCTIONS BEFORE OPERATING EQUIPMENT



# Troubleshooting (continued)

#### The Scale is not Connected

Cause	Solution
The scale is not connected to the CAN-SC scale conditioner	Verify the connection from the scale conditioner to the scale.
The CAN-SC scale conditioner is not receiving power.	<ul> <li>Ensure CAN cables are connected, secure, and free of corrosion.</li> <li>Check for a red light on the CAN-SC scale conditioner is receiving power.</li> </ul>
The scale has not been calibrated.	Navigate to Scale Configuration. Follow on-screen instructions to calibrate. (See Page 13).

#### **Dispense Cancelled**

Cause	Solution
User pressed STOP before the dispense finished.	During a dispense, do not press any buttons until the ALX-PRO stops dispensing on its own.
	home screen.

#### Jug lifted prematurely! Remove jug.

Cause	Solution
Weight based units only	Empty or replace jug with new container and restart
User interfered with the scale by lifting the dispense	dispense. Do not touch container or scale until
container before the dispense finished - causing	dispense is complete.
incorrect scale readings."	

#### Scale never settled! Remove Jug.

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Cause	Solution
Weight based units only	<ul> <li>Verify CAN-SC device(s) are properly connected</li></ul>
Vibration or unstable communication with the unit	and receiving power. <li>Ensure nothing is physically interfering with the</li>
caused the scale to be unable to settle/tare itself	scale (check underneath the scale) <li>Check that the scale is working properly and has</li>
before the dispense.	not been damaged.

READ ALL INSTRUCTIONS BEFORE OPERATING EQUIPMENT



## Troubleshooting (continued)

#### Pump activated, but no chemical arrived! Remove Jug

Cause	Solution
Weight based units only No chemical arrived during the dispense.	<ul> <li>Verify that pump is primed (supply hose from pump to manifold is full).</li> <li>Ensure pump has an air connection, tubing is secure, and compressed air supply is available.</li> </ul>

#### Keypad Not Working

Cause	Solution
The USB may not be plugged in	<ol> <li>Shut down power and unplug the unit.</li> <li>Open the controller enclosure and verify whether the USB is plugged into the correct CPU port.</li> <li>Reboot to verify.</li> </ol>
The keypad may be broken	Replace the keypad (see Parts Callout for part # and contact Clean Logix)

#### Touchscreen Not Selecting Properly

Cause	Solution
The screen may need to be calibrated	Follow the monitor calibration instruction (page 32) to recalibrate the touchscreen. Restart the system when complete and try again.
The screen may be broken	Replace the screen (see Parts Callout for part # and contact Clean Logix)

#### Might be invalid water only app

Cause	Solution
The application that is attempting to be completed contains a water dispense step but the manifold dispensing does not have water set up.	Navigate to Manifold Configuration screen. Assign the water to the same manifold as the rest of the chemical in that application. (See Page 11).

#### App dispense error: App canceled

Cause	Solution
User pressed STOP before the dispense finished.	During a dispense, do not press any buttons until the ALX-PRO stops dispensing on its own. If this error still appears, press STOP to return to the home screen.



<u>Notes:</u>	

READ ALL INSTRUCTIONS BEFORE OPERATING EQUIPMENT



Appendix A - Parts Callout



Updated: 02/22/2022

READ ALL INSTRUCTIONS BEFORE OPERATING EQUIPMENT

#### Appendix A - Parts Callout (continued)



General

READ ALL INSTRUCTIONS BEFORE OPERATING EQUIPMENT



#### Appendix A - Parts Callout (continued)





# Appendix A - Parts Callout (continued)

Part No.	Description	
F1096	SCREW MACHINE 10-32 X 3/8 SS PHILLIPS TRUSS HD	
F1172	SCREW THREAD FORMING 10-32 X 1/2 HEX WASHER HEAD ZINC	
F1198	SCREW MACHINE 4-40 X 1/2 FLAT HEAD PHILLIPS 316SS	
F1199	NUT NYLOCK 4-40 ZN	
F1227	NUT HEX M4 ZN	
F1228	WASHER SPLIT LOCK M4 316SS	
F1229	WASHER M4 316SS DIN125	
L0002	LABEL - COMPONENT, USES 1" X 0.5" STOCK P2038 (TAG15T3-822)	
L0003	LABEL - WIRE, USES 1" X 2.25" SELF LAMINATING STOCK P2035 (TAG9T3-100B)	
L0004	LABEL - SYSTEM SPECIFICATIONS, USES 3" X 5" SILVER STOCK P2036 (TAG80T1-795)	
M1326	DECAL START BUTTON 22mm	
M1327	DECAL STOP BUTTON 22mm	
M1442	PCB ALX CONTROL	
M1738	GASKET RFID PROXPOINT PLUS	
M1947	KEYPAD, PIEZO, STAINLESS STEEL 20-KEY	
M1968	KEYPAD GASKET, PIEZO	
M1972	ENCLOSURE, ALX-PRO V4, MACHINED	
M1973	DECAL, E-STOP LEGEND, 22mm BUTTON	
M1975	WIRE HARNESS - ALX-PRO V4 - POWER (rev A)	
M1976	WIRE HARNESS - ALX-PRO V4 - CONTROL (rev C)	
M1977	ALX-PRO V4 BACK PANEL	
M1991	TERMINAL BLOCK LABEL 5.1mm, CUSTOM LABELS FOR ALX-PRO V4, 1492-M5X5C	
M1993	PANEL PC	
M2024	LABEL ALX-PROV4 PIEZO KEYPAD	
M2174	GASKET, RUBBER, 22mm ID X 28mm OD, FOR P2408	
P1111	DIN RAIL ENDSTOP PHOENIX CONTACT 3022276 CLIPFIX 35-5	
P1147	CORD GRIP 1/2 NPT X .170450 BLK HEYCO M3231	
P1148	CORD GRIP NUT 1/2" NPT BLACK - HEYCO 8463	
P1169	DIN RAIL 35mm	
P1184	CORD GRIP 1/2 NPT X .095260 BLK HEYCO M4518	

Part No.	Description	
P1190	USB CABLE RT ANGLE, STRAIGHT A MALE, UP ANGLE B MALE, 0.75M	
P1276	CABLE ASSY DC POWER 2.5mm X 6' 18AWG	
P1282	CABLE, M12, 4 POLE, 5m (16.48 ft.) AXIAL FE- MALE/AXIAL MALE, PVC IP69K ORG	
P1288	POWER CORD 18/3 SJOOW 90 BLACK N.A. W/ 5-15P & 7in ROJ (10 FEET)	
P1317	Eaton Selector Switch, NON-ILL V-POS MTN SEL SWTCH THB-GP BLK-BZL 2NO	
P1324	CIRCUIT BREAKER EATON WMZT1D05	
P1429	PUSH-PULL PUSH BUTTON, RED, 40MM, NON-ILL, COMPACT (NOTE: Order in multiples of 20)	
P1432	USB RECEPTACLE DUST CAP SAMTEC DCA-17-01	
P1440	RFID READER HID PROXPOINT PLUS 6500	
P1441	FUSE 250VAC 2A 5X20	
P1540	M12 PORT CAP	
P1640	POE INJECTOR WITH LED INDICATOR	
P1668	SOCKET RJ45 FIELD WIRED SAMTEC SCPFE- 17-G-01	
P1669	RECEPTACLE RJ45 PANEL MOUNT SAMTEC SCRES- G-00.25-D-C5E	
P1758	LABEL, UNDERWRITERS LABRATORY	
P1813	CABLE TIE HOLDER	
P1873	TERMINAL BLOCK SPRING CLAMP 2.5mm 2 POINT PASS THRU GRAY A-B 1492-L3	
P1874	TERMINAL BLOCK SPRING CLAMP 2.5mm GROUND A-B 1492-LG3	
P1877	TERMINAL BLOCK END BARRIER L3 SERIES A-B 1492-EBL3	
P1880	TERMINAL BLOCK JUMPER 5.1mm 10-POLE A-B 1492-CJK5-10	
P1921	FUSE HOLDER 5mm DIN RAIL MOUNT A-B 1492	
P1934	GREASE, ELECTRIC INSULATING .170Z ONE TIME USE PACK	
P2049	PC, PANEL MOUNT, 10 INCH, TEGUAR TP-2945-10	
P2050	POWER SUPPLY 24VDC, 4A, ALTECH PSC-9624	
P2051	DRIVE, SOLID STATE, 2.5", 30GB, MLC, IND. TEMP, SSD	
P2054	CABLE CLIP, TWIST LOCK, ADHESIVE MOUNT, 1" X 1" PAD, UP TO 1/2" BUNDLE	
P2055	CABLE CLIP, TWIST LOCK, SNAP-IN, UP TO .600" BUNDLE	
P2408	SWITCH, PIEZO BUTTON, N.O., MOMENTARY, SINGLE POLE, 22mm, 316SS, 24V AC/DC. 0.2A	



#### Appendix B - Electrical Schematic



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Updated: 02/22/2022



#### Appendix C - ALX AIR-WATER KIT Installation Set Up

- 1. Mount and connect Devices in a daisy-chain fashion using the orange M12 cables. They can be installed in any order.
- 2. Hand tighten M12 cable connections, then tighten two more clicks using wrenches.
- 3. Plumb compressed air lines and fluid lines for pumps and valves as necessary [see below]
  - \*Clean Logix recommends setting the air pressure between 60 & 80 PSI.

Installation Example (Shown with ALX-AWK-SA-2):





#### Appendix D - Network Configuration

Network Configuration settings are available for units to be integrated into a facility's existing network, via Ethernet or WiFi sources. To connect and configure the unit for either option:

- 1. Power down the system via the power switch on the bottom of the enclosure and unplug the unit.
- 2. Open the enclosure and remove **FUSE F2** (for use with the CELL-POE) as shown in [Figure 34.1].



FUSE & WIRE LOCATIONS

- 3. Using the included sealed ethernet connector, connect a Cat5e cable (or similar) to the ALX-PRO.
- 4. Login to the unit as an admin level user.
- 5. Navigate to **Config** screen to view **Network Settings**.
- 6. Enter the information as necessary for the plant network to be configured to.
- 7. Click **Apply** to save changes and enable networking.



Fig 32.1: Opening fuse holder and removing fuse

Test	ALX-PRO	11:44:01 AM 12/03/2021	
Utilities			
Network Use DHCP	Screen Calibration Launch External Screen Calibra	itor Cal	
IP Address Net Mask Gateway	System - Reset Application	Reset	
DNS			
	Update		
5			

Fig 32.2: Network utility settings



General

#### Appendix E - Screen Calibration

The touchscreen HMI used in the ALX-PRO allows for the precise selection of on-screen commands. In some cases, these calibration settings may become invalid, causing incorrect or missed selections.

To recalibrate the screen review the following instructions:

- 1. Login to the unit as an admin level user.
- Navigate to the **Config** menu screen. 2.
- 3. Select Calibrate Monitor and follow the on screen instructions to re-calibrate the touch screen settings.
- 4. Setting are saved on completion.
- 5. Power cycle the unit to enable the new calibration settings.
- 6. Test touchscreen and re-calibrate as necessary.

Test	ALX-PRO	12/03/2021
Network Use DHCP IP Address Net Mask Gateway DNS	Utilities Screen Calibration Launch External Screen C System Reset Application Update	alibrator Cal
Fig 33.1: Network u	tility settings	

Fig 33.1: Network utility settings

Operation

**More Information** 

Please contact Clean Logix at: (616)-438-9200 or sales@clean-logix.com